

MANAGER INFORMATION and COMMUNICATION TECHNOLOGY

Are you an experienced Information and Communication Technology (ICT) professional looking to make a difference in a regulatory agency? The National Compliance and Regulatory Authority is seeking a skilled ICT Manager to join our team.

Job Purpose:

As the ICT Manager you will be responsible for overseeing all aspects of the ICT infrastructure of the agency, including network security, data management and software development. You will work closely with other department heads to ensure that the technology systems are efficient and reliable.

Responsibilities:

- Overseeing the development and implementation of ICT policies and procedures
- Managing ICT infrastructure, including hardware, software, networks, and security systems
- Leading a team of ICT professionals to support day to day operations and projects.
- Planning and implementing ICT projects to improve efficiency and security.
- Monitoring and evaluating the performance of ICT systems and recommending upgrades or enhancements as required.
- Collaborating with other departments to integrate ICT solutions.
- Managing the agency's ICT budget and resources effectively to meet business needs.
- Keeping abreast of industry trends and best practices in ICT management to ensure that the agency keeps abreast with technology.

Requirements:

- Bachelor's degree in information technology, Computer Science, or a related field. A Master's degree is preferred.
- Professional certification such as Project Management
- Five (5) years' experience in ICT management, preferably in a regulatory environment
- In depth knowledge of ICT systems, networks, and security protocols
- Strong leadership and project management skills, with the ability to lead a team of ICT professionals and oversee multiple projects simultaneously.

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- Excellent communication and interpersonal skills, with the ability to collaborate with stakeholders across different departments and levels of the agency.
- Problem solving skills and the ability to troubleshoot and resolve complex ICT issues efficiently.
- Being proactive and strategic, with the ability to anticipate and address potential ICT challenges and opportunities.

If you are looking for a challenging and rewarding career opportunity, please send your resume and cover letter with subject line “Manager Information and Communication Technology” to humanresource@ncra.org.jm by May 10, 2024.